

SYDNEY RUN CARNIVALS- SECURITY & PRIVACY POLICY

Security Policy

For the purposes of this Privacy Policy the words “Sydney Run Carnivals”, “we”, “our” and “us” refer to Sydney Run Carnivals, and “Site” to materials and services delivered on or through the website located at the domain name baysiderunfestival.com.au

This Security Policy should be read carefully by users of the Site (“you”) prior to accessing or using the information and services available through the Site. By accessing or using the Site, you agree to our collection, use and disclosure of your personal information as described in our Privacy Policy, which is available on the Site.

Sydney Run Carnivals is committed to keeping the Site and the data collected secure at all times.

For the purpose of “Event Registration”, Sydney Run Carnivals uses the facilities of “Race Roster”. Race Roster has implemented critical physical, organizational and technical measures to guard against unauthorized or unlawful processing of the data they collect. They have also taken steps to avoid accidental loss or destruction of, or damage to, your Personal Data. While no system is completely secure, the measures implemented by Race Roster significantly reduce the likelihood of a data security breach.

In addition, Race Roster recommends that you do your part in protecting yourself from unauthorized access to your Race Roster account by ensuring no one else uses your computer or device when you are logged in, by logging off when you are not using the Platform and by keeping your password confidential. Race Roster is not liable for any unauthorized use of your personal information that is beyond our reasonable control.

Here are some examples of the data security controls in place at Race Roster (this is not an exhaustive list):

- The use of encryption when personal information is transferred to and stored on Race Roster’s servers. Transmission between your browser and Race Roster’s web server is implemented using Secure Sockets Layer (SSL) technology;
- Limited access to personal information by Race Roster staff on a need-to-know basis, and the use of robust authentication processes;

- The use of data centers with effective physical and logical data security controls, and the use of reputable third parties who have demonstrated security consciousness; and
- Secure office premises and staff that are keenly aware of their data protection responsibilities.

No method of transmitting or storing data is 100% secure. As a result, although Race Roster strives to protect your personal information, they cannot guarantee the security of any information you transmit to us. If you have reason to believe that your Race Roster account is no longer secure (for example, if you feel that the security of your account has been compromised), you must immediately notify them of the problem at privacy@raceroster.com in order for Race Roster to resolve the issue in a timely manner. Also keep in mind that e-mail is not a secure form of communication so never send sensitive personal information to us via e-mail. Examples of sensitive information include social insurance numbers or credit card numbers.

Privacy Policy

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Our Commitment to Your Privacy

Sydney Run Carnivals provides a facility, subject to our [terms and conditions](#), for event holders to sell tickets, merchandise and other products, and solicit donations for events which they hold, and for end users to purchase those tickets, merchandise and other products, and to pay donations. Sydney Run Carnivals takes your privacy seriously, and strictly adheres to the Australian Privacy Principles contained in the Privacy Act 1988 (Cth) (“Privacy Principles”). We will only collect personal and sensitive information that is necessary for us to provide you with the functions that we offer on our Site, which includes providing you with the ability to pay other parties via credit card. This Privacy Policy outlines our practices relating to the collection, use, disclosure and storage of your personal and sensitive information. Personal and sensitive information is generally information about an individual that makes the identity of an individual reasonably apparent. Unless you give us explicit consent otherwise, we will act in accordance with

this Privacy Policy with regard to our collection and use of personal and sensitive information.

The information we collect

We will only collect personal and sensitive information that is reasonably necessary for us to provide you with, or directly related to, the functions that we offer on our Site, and the services that you have requested from us.

We collect personal and sensitive information from you when you interact with the Site, which could include when you register with us and use the features available once you are registered.

The personal and sensitive information which Sydney Run Carnivals collects may include, without limitation, your name, postal address, email, telephone number, credit card details, payment details, the details of any products you purchase through the Site, any donations you make, or any other information necessary to provide the functions and services requested. Sydney Run Carnivals will collect personal and sensitive information only by lawful and fair means and not in an unreasonably intrusive way. Sydney Run Carnivals may collect the personal and sensitive information directly from you, or alternatively from third parties (such as payment providers) with whom you interact with or via the Site.

When you access our Site via a browser or application, our servers automatically record certain information. These server logs may include information such as your web request, your interaction with a service, Internet Protocol address, browser type, browser language, the date and time of your request and one or more cookies that may uniquely identify your browser or your account.

How we use your information

We will only use your personal and sensitive information for the provision of our goods and services to you, and for any other purpose, which we state at the time of the collection, as permitted by law and/or as required to provide the functions, and services you request. Such use may include the provision of your information to attendees at events, to event holders or to charities to whom you make donations.

We may also use the information you provide to engage in marketing. If we do use the information you provide in this manner then it is done in aggregate and on a purely anonymous basis with your personal and sensitive information removed. We will not use any sensitive information that you provide to us for this purpose without first obtaining your consent. You can opt out of marketing activities at any time.

We may also collect information about you and how you interact with our Site, by using or storing “cookies” on your computer. You can delete cookies from your computer at any time via your Internet browser. However doing so may limit your use of some of the Site’s features.

Please remember that any information that you post in our public forums and any social media interfaces is public information and will not be treated as confidential. Such information can be collected and used by others. Please be careful and responsible when you are online.

Content

Please remember that any information that you post in our public forums and any social media interfaces is public information and will not be treated as confidential. Such information can be collected and used by others. Please be careful and responsible when you are online.

Sharing your information

We will only disclose your personal and sensitive information in the following circumstances:

- When we have your consent.
- To third parties where necessary for us to provide our services to you, or where you have expressly asked us to do so for the purposes of them or us providing further services. These third parties may include, without limitation, banks and payment processors.
- To our related bodies corporate, and their respective directors, officers, agents, and employees for the purpose of processing personal and sensitive information on our behalf.
- We may from time to time engage service providers to help us deliver our services to you. These service providers may be located in Australia and/or overseas. In these instances, we may disclose your personal and sensitive information to these third parties in order to help deliver services to you.
- To a third party data storage provider as part of the storage of your personal, sensitive or protected information on the Site on servers located within Australia.
- To comply with any law enforcement agency, judicial proceeding, court order, or legal process in any jurisdiction that is investigating any breach or suspected breach of any law in any jurisdiction regarding your identity or other personal and sensitive information provided by you to us.
- Where disclosure is reasonably necessary to enforce our agreements with you or any rights we have, including investigation of potential violations, or to detect,

prevent, or investigate a matter relating to security, fraud or other technical issues.

- Where disclosure is reasonably necessary to protect Sydney Run Carnival's rights or intellectual property or to protect the safety of Sydney Run Carnival's employees, users or the public as required or permitted by law.
- Where we are otherwise permitted by law to disclose your personal and sensitive information.

Although Sydney Run Carnivals may disclose your personal and sensitive information to third parties (as stated in this Privacy Policy and where permitted by law), Sydney Run Carnivals will not be responsible for how those third parties access, use, store, maintain or disclose your personal and sensitive information.

In the event Sydney Run Carnivals goes through a business transition, such as a merger, acquisition by another company, or sale of all or a portion of its assets, your personally identifiable information may be among the assets transferred. We will ensure the confidentiality of any personal and sensitive information disclosed in this context.

How you may access your information

We provide you with easy access to the personal and sensitive information we hold about you. You may change and access certain parts of your personal and sensitive information (such as your contact details) via our Site. Copies of other personal and sensitive information which we hold may be reasonably requested by contacting us via email at info@baysiderunfestival.com.au . We may charge you a reasonable fee for complying with any such request.

We may refuse, in our sole discretion, to provide you access to your personal and sensitive information which we hold, where such refusal is permitted by the Privacy Act 1988 (Cth), the Privacy Principles or any other law.

If you no longer wish to receive email communications from us, you can unsubscribe at any time by using the link on the emails we send you, or informing us and we will do it for you.

How we protect your information

We will act to protect your personal and sensitive information in accordance with the Privacy Principles. We are committed to keeping the personal and sensitive information you provide to us secure. We take all reasonable precautions to protect the personal and sensitive information we hold about you from misuse and loss and from unauthorised access, modification or disclosure.

While we take all due care in ensuring the privacy and security of your personal and sensitive information, the possibility exists that this information could be unlawfully intercepted while in transit over the internet or while stored on our systems or on our website. We disclaim all liability to you to the greatest extent pursuant to law should this occur.

We will take reasonable steps to destroy or permanently de-identify personal and sensitive information if it is no longer needed for the purpose for which the information was disclosed.

Access to the Site outside Australia & Cross Border Disclosure

(a) Sydney Run Carnivals does not represent or warrant that the content on the Site complies with the laws of any country outside of Australia. If you access the Site from outside Australia, you do so at your own risk.

(b) Unless you advise us otherwise, you will be taken to consent to any necessary cross-border disclosure of your personal and sensitive information to enable Sydney Run Carnivals to provide its services to you. By providing your consent, you acknowledge that Sydney Run Carnivals does not need to take any steps to ensure that an overseas recipient of your personal and sensitive information treats your personal and sensitive information in accordance with this privacy policy.

Quality & Correction of Personal and Sensitive Information

It is your responsibility to contact us from time to time to inform us of any changes to your personal, sensitive and protected information to ensure that it is up to date, relevant and of an appropriate quality to enable us to provide our goods and services to you.

Sydney Run Carnivals will take reasonable steps to correct your personal and sensitive information if we are satisfied that your personal and sensitive information is inaccurate, out of date, incomplete, irrelevant or misleading, including making any appropriate deletions or additions to your personal and sensitive information.

Other websites

The Site contains links to other websites that are not maintained or controlled by Sydney Run Carnivals or its related companies. Once you transfer from the Site to another website, we are not responsible for the conduct or practices of those third party websites, as they are not under our control. When you transfer to another website you should check the applicable privacy policy of that site.

Contacting us

If you have any queries in relation to this Privacy Policy, or if you would like to request access to your personal and sensitive information or have a complaint about a breach of privacy, then please contact us at info@baysiderunfestival.com.au

Alternatively, any person may make a complaint to the Australian Privacy Commissioner.

The Office of the Australian Information Commissioner may be contacted on

Tel: 1300 363 992

E-mail enquiries@oaic.gov.au

or postal address at:

GPO Box 5218

Sydney NSW 2001

or online at: www.oaic.gov.au.

Changes to this Privacy Policy

Sydney Run Carnivals intends to develop and enhance its services continuously, by adding new features and services to the Site. As we add features we will update this Privacy Policy from time to time as required. We will also keep prior versions of this Privacy Policy archived. You should periodically visit this page to review the current Privacy Policy.

For more information about privacy issues in Australia and protecting your privacy, visit the Federal Privacy Commissioner's website.

This Privacy Policy was last modified on 30th October 2023.